

Effective January 1, 2021



## *Vinyl Windows Lifetime Warranty*

*Fully Transferable & Non Pro-rated  
Labour & Material*

Vinylguard Window & Door Systems Ltd., as a leader in the Vinyl Window Industry is proud to offer this Industry Leading Lifetime Warranty that is Fully Transferable and Non Pro-rated. Vinylguard Warrants the windows to be free from defects in material and workmanship from the date of purchase provided such windows have been used under normal residential conditions.

- **Lifetime Warranty on Unpainted uPVC Vinyl against warping, flaking, peeling, rotting or cracking.**
- **Lifetime Warranty on Hardware.**
- **Lifetime Warranty on Weatherstripping.**
- **Lifetime Warranty on Moving Parts.**
- **Lifetime Warranty on Glass Seals against defects resulting in obstruction of vision from formation caused by moisture condensation between the glass surfaces.**

The Paint Process used to paint the windows carries its own specifications and guarantee which is for a period of TWENTY (20) years.

Exposure to sunlight, air pollutants and normal atmospheric conditions may cause surfaces to fade or suffer an accumulation of surface dirt or stains and are not warrantied. This Warranty is null and void if harmful solvents are used to clean any surface. It is recommended that a mild solution of household soap and water be applied with a soft sponge to clean all surfaces.

No representation is made with respect to condensation on the windows, as condensation is the natural result of moisture in the house, and changes in temperature and humidity. It does not indicate a defective window.

This Warranty does not cover damage caused by improper installation, abuse, improper maintenance, harmful cleaning solvents, accident, negligence or any other cause which is beyond our control. Broken Glass and Torn Screening is exempt from this Warranty for any cause whatsoever.

Under no circumstances will Vinylguard Window & Door Systems Ltd. be liable for incidental or consequential charge such as, but not limited to, labour costs for any purpose, inconvenience, damage or injury to persons or to property, or any other expense.

The Vinylguard Warranty may be validated by having this certificate filled out completely and signed by both the Vinylguard dealer and the purchaser. The purchaser should keep this Warranty on file, the information is vital in processing any Warranty claims. All requests for Warranty service must be made through the original Vinylguard Dealer. All requests must have the original reference number and the date of purchase or the information cannot be accessed which will result in the service request being denied.

This Warranty is effective January 1, 2021 and applies only to orders invoiced after that date. Orders invoiced prior to this date are subject to the Warranty conditions in effect at the time of purchase.

CUSTOMER: \_\_\_\_\_

DEALER: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

REF. NUMBER: \_\_\_\_\_

PHONE: \_\_\_\_\_

DATE: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_